

# Mandolay Experience Package

## Terms & Conditions

---

### 1. Introduction

These Terms and Conditions apply to the Mandolay Experience Package offered by the Mandolay Hotel, trading as William and Stephen Hay, located at 36–40 London Road, Guildford, GU1 2AE ("the Hotel").

They should be read in conjunction with the Hotel's general Terms and Conditions and Policies, which apply to all bookings and reservations whether made online, by telephone, in person, or via third parties.

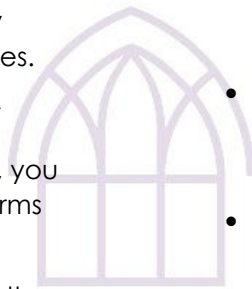
When you confirm your booking, your contract is with the Hotel. By booking, you confirm your acceptance of these Terms and Conditions.

The Hotel reserves the right to amend these Terms and Conditions at any time. The terms applicable to your booking will be those in force at the time the confirmation is provided.

- The credit must be used on each night of the stay. Any unused credit will expire and will not roll over.
- All food, beverages, and water included within the package must be consumed on the hotel premises.
- Late check-out until 12:00 noon is included but is strictly subject to availability.
- The package must be added at the time of booking or at check-in and cannot be applied retrospectively.
- The Hotel reserves the right to amend or withdraw the package and its benefits at any time without prior notice.

### 2. Package Details

- The Mandolay Experience Package is charged at £25 per room, per night.
- The package must be booked for the full duration of the stay and cannot be applied to selected nights only.
- The package includes a £20 food and beverage credit per room, per night, redeemable exclusively in the hotel's bar and restaurant.
- The food and beverage credit is not valid for breakfast.
- The credit is non-transferable, non-refundable, and has no cash value. It cannot be exchanged or redeemed for cash.



MANDOLAY  
One Unique Hotel  
Infinite Possibilities